



MC Innovations



Capability Statement

MC Innovations provides comprehensive services and programs for self-insured public and private entities designed to reduce cost, strengthen every self-insured program's fiscal position, improve services to the employees, assist agency representatives with the management and reporting of claims, and return injured workers to gainful employment.

Specializing in the areas of Self-Insurance Claims Management, Loss Control & Safety, and Consulting Services, MC Innovations measures the total cost of risk and utilizes a continuous improvement process that changes as each program evolves.

Our Total Management Program encompasses all or some of the MC Innovations services and capabilities to manage complex programs and integrate a vast number of service partners into a robust and cohesive program. We set goals and objectives based on our client's priorities and hold ourselves and our partners accountable to achieve results.

MC INNOVATIONS CONSULTING SERVICES

MC Innovations provides Consulting Services for self-insured companies and public entities to solve specific issues, lower specific program costs, or improve specific program performance. Examples of consulting services capabilities:



- RFP Development
- Proposal Analysis
- Process and Procedures
- Vendor Management
- Program Review and Design
- Evaluating Total Cost of Risk

“Managed Services... Managed Better”

MC INNOVATIONS EXPERTISE AND SERVICES ARE UNIQUE

Understanding the macro and micro levels of program management, MC Innovations is uniquely positioned to provide the services and develop programs that best meet your needs and objectives.

- Years of experience and proven track record saving programs millions of dollars.
- Proprietary robust measurement and auditing models.
- Serving small and large clients.
- Full service (TPM model) or ala carte services to match client needs.
- Customized services to exactly match client needs.
- Ability to integrate multiple touchpoints into a cohesive program.
- Identify early warning (MC Alerts) to minimize the impact of developing issues
- Develop and implement continuous improvement programs.
- Regular business reviews on performance identifies areas to save costs.
- Manage sub-vendors to review past performance, key issues, and goals.
- Most importantly, total transparency. MC Innovations is only successful when our clients are successful.

Services

CLAIMS MANAGEMENT

- Workers' Compensation
- General Liability
- Public Officials
- Professional Liability
- Employment Practices
- Business Auto Liability
- Auto Physical Damage
- First Party Property
- Risk Management Information Systems (RMIS)

MANAGED CARE

- Medical Bill Adjudication
- Hospital Bill Audit
- PPO Networks
- Chronic Pain Mgt
- Drug Monitoring Svcs
- Mail-Order Pharmacy Program
- Inmate Care
- Telemedicine / Tele-Rehab
- Telephonic Case Management
- Medical Director Review

SPECIALTY SERVICES

- Pharmacy Benefit Management
- Vocational Rehabilitation
- Medicare Compliance Services
- PT & Specialty Networks
- IME/FCE
- Diagnostic Network
- Durable Medical Equipment
- Loss Control

ANCILLARY SUPPORT SERVICES

- Surveillance
- Transportation
- Translation
- Appraisals

LOSS CONTROL & SAFETY

- Program Gap Analysis
- Existing Program Evaluations
- GHS & Hazard Communication
- Incident and Injury Trend Analysis
- Documentation
- Training
- OSHA Recordkeeping
- Onsite Inspections
- Task Analysis
- Corrective Action Reporting & Tracking

Woman-Owned Designations



MC Innovations is proud to be 100% woman-owned.



Women's Business Enterprise (WBENC)
Woman-Owned Business



Washington Metro Area Transit Authority
Small Business & Local Preference Program



Philadelphia, PA Office of Economic Opportunity
Woman-Owned Business



Commonwealth of Pennsylvania
Small Diverse Business



Tennessee Governor's Office
Woman-Owned Business



North Carolina
Historically Underutilized Business



Commonwealth of Virginia
Small, Woman-Owned Business



Prince George's County, MD
Minority Business Enterprise



Washington Suburban Sanitary Commission
Woman Business Enterprise (WMBE)



Metropolitan Washington Airports Authority
Local Disadvantaged Business Enterprise



State of Georgia
Woman-Owned Business through WBENC